Embassy of India  
Buenos Aires  
Torre Madero 942, 19th Floor,  
(1106) Buenos Aires  
E-Mail: hoc.buenos@mea.gov.in

www.indembarg.gov.in

Date: May 13, 2020

Subject: Supply and installation of one EPABX System of Panasonic and  
21 telephone instruments (details are attached).

Tender No. BUE/Prop/868/3/2016 dated 13.05.2020

Last Date of submission of bids:

Section- I : Invitation of Tender  
Section- II : Terms & Conditions  
Section-III : General Conditions of Contract  
Section-IV : Special Technical Specifications  
Section-V : Price Schedule

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Subject: Tender for Supply and installation of one EPABX System of Panasonic (IP-PBX KX-NS500AG) and 21 telephone instruments (details are attached).

The Embassy of India, Buenos Aires invites sealed competitive quotations from reputed, experienced and financially sound firms registered under relevant Argentine Companies Law which can supply and install an EPABX System of Panasonic and 21 telephone instruments.

2. The tender document can be downloaded free of cost from the following website:

   www.indembarg.gov.in

3. The tender should be submitted a sealed envelope superscripted "Tender for supply and installation of one EPABX System of Panasonic (IP-PBX KX-NS500AG) and 21 telephone instruments" addressed to the Head of Chancery, Av. Eduardo Madero, 942, 19th Floor – C1106ACW, Torre Madero, Buenos Aires, Argentina and must reach on or before June 03, 2020 by 1700 hrs. Bids may be hand delivered or sent by post at the aforementioned address so as to reach on or before the prescribed date and time. Mission will not be responsible for any postal delay.

4. The Mission reserves the right to reject any or all bids/offers without giving any notice or assigning any reason thereof. The decision of the Mission in this regard will be final and binding upon the bidders.

5. Queries, if any, may addressed to Head of Chancery at e-mail ID – hoc.buenos@mea.gov.in

6. The important schedules and dates are as under:

<table>
<thead>
<tr>
<th>S.No.</th>
<th>Key Event</th>
<th>Dates</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Last date for submission of Bids</td>
<td>June 03, 2020 by 1700 hrs.</td>
</tr>
<tr>
<td>2.</td>
<td>Date of Opening Bids</td>
<td>June 05, 2020 at 1500 hrs.</td>
</tr>
<tr>
<td></td>
<td>(Participated bidder or their representatives may wish to be present)</td>
<td></td>
</tr>
</tbody>
</table>

(Raakesh Natraj Jayabhaskaran)
Second Secretary & Head of Chancery

Raakesh Natraj J.,
Head of Chancery
Embassy of India
Buenos Aires
SECTION II

TERMS AND CONDITIONS

1. The Tender shall be neatly arranged, plain and intelligible. Each page of the Tender should be signed. They should not contain any terms and conditions, printed or otherwise, which are not applicable to the Tender. The conditional tender will be summarily rejected. Insertions, postscripts, additions and alterations shall not be recognized, unless confirmed by bidder's signature.

2. The Bidders shall submit documentary evidence in respect of their technical capabilities and experience in providing similar services.

3. Any tender received by Embassy of India, Buenos Aires after the deadline for submission of tenders will not be accepted.

4. The Firm concerned will be fully responsible for the safety and insurance of its employees.

5. In case of any ambiguity/dispute in the interpretations of any of the clauses in this Tender Document, Embassy of India, Buenos Aires's interpretation of the clauses shall be final and binding on all parties.

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SECTION III:

GENERAL CONDITIONS OF CONTRACT (GCC)

1. Prices

   a. Price quoted by the Bidder and agreed to by Embassy of India, Buenos Aires shall be considered final and no price escalation will be permitted thereafter.

   b. Bidders must quote the price in the format given in Contract Price Schedule at Section- V of this document.

   c. All prices are to be quoted in US Dollars only.

2. Taxes and Duties:

   The rates quoted should be exclusive of all taxes and transport charges etc. VAT should not be included as the EI, Buenos Aires is exempted from VAT under the Vienna Convention.

3. Force Majeure:

   EI, Buenos Aires may consider relaxing the penalty and delivery requirements, as specified in this document, if and to the extent that, the delay in performance or other failure to perform its obligations under the contract is the result of an Force Majeure. Force Majeure is defined as an event of effect that cannot reasonably be anticipated such as acts of nature (like earthquakes, floods, storms etc.) acts of states, the direct and indirect consequences of wars (declared or undeclared), hostilities, national emergencies, civil commotion and strikes at successful Bidder’s premises.
SECTION IV:
SCOPE OF WORK

1. **Supply and installation of one EPABX System of Panasonic (IP-PBX KX-NS500AG) and 21 telephone instruments** (Installation at 19th Floor of Torre Madero, at Av. Eduardo Madero 942, Buenos Aires, Argentina) including removing the old EPABX system and supply and install new system. The rates may be given in following format:

<table>
<thead>
<tr>
<th>S. No.</th>
<th>Description</th>
<th>Rate (Amount in US$)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Supply of one (1) (i) IP-PBX KX-NS500AG - One</td>
<td></td>
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<tr>
<td></td>
<td>(ii) included 18 extern analogic lines,</td>
<td></td>
</tr>
<tr>
<td></td>
<td>(iii) 2 digital intern extensions,</td>
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<tr>
<td></td>
<td>(iv) 30 IP extensions.</td>
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<tr>
<td></td>
<td>(v) Pretender and derivative of calls incorporated with simultaneous</td>
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</tr>
<tr>
<td></td>
<td>attention of 30 channels (expandable to 64), USB Port 1 LAN Port.</td>
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<tr>
<td></td>
<td>Automatic Route Selection (ARS) / Less Cost Routing (LCR); Multi-step</td>
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<tr>
<td></td>
<td>Call Diversion (4 stages); Wireless - Integrated Battery Rectifier.</td>
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<tr>
<td></td>
<td>(vi) Voicemail for all users.</td>
<td></td>
</tr>
<tr>
<td>(2)</td>
<td>Panasonic KX-NT560 IP Phones - Two</td>
<td></td>
</tr>
<tr>
<td>(3)</td>
<td>Panasonic IP Phone KX-NT546. - One</td>
<td></td>
</tr>
<tr>
<td>(4)</td>
<td>10 Panasonic KX-NT543 IP Phones - Ten</td>
<td></td>
</tr>
<tr>
<td>(5)</td>
<td>8 Panasonic KX-NT511 IP Phones - Eight</td>
<td></td>
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<tr>
<td>(6)</td>
<td>Assembly and programming of the existing telephone system in the existing</td>
<td></td>
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<tr>
<td></td>
<td>rack, using the existing wiring and its identification inside the same</td>
<td></td>
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<tr>
<td></td>
<td>rack. Set up. Training for users and operators.</td>
<td></td>
</tr>
</tbody>
</table>

Note: optional quotation for Repair and Maintenance:

1. Quarterly maintenance charges (including three free visit to maintain the machine) for one year in USD – payable in Peso @ Bank Exchange Rate for 1st Day of the month.

2. The Company's credentials, experience, client list, certifications, license, profile etc. may also be attached. The warranty/guarantee offer of the product should be included with tender.

3. The agreement for R&M will be valid for one year.
Section – V

Format for submitting the Rate for Chancery – EI Buenos Aires, Av. Eduardo Madero, 942, 19th Floor – C1106ACW, Torre Madero, Buenos Aires, Argentina.

Embassy of India
Buenos Aires

Tender No. BUE/Prop/868/3/2016 dated May 13, 2020

Date: 

Rate Schedule:

<table>
<thead>
<tr>
<th>S. No.</th>
<th>Description</th>
<th>Rate (Amount in US$)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Supply of Supply of one</td>
<td></td>
</tr>
<tr>
<td></td>
<td>(1) (i) IP-PBX KX-NS500AG - One</td>
<td></td>
</tr>
<tr>
<td></td>
<td>(2) Panasonic KX-NT560 IP Phones - Two</td>
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</tr>
<tr>
<td></td>
<td>(3) Panasonic IP Phone KX-NT546 - One</td>
<td></td>
</tr>
<tr>
<td></td>
<td>(4) 10 Panasonic KX-NT543 IP Phones - Ten</td>
<td></td>
</tr>
<tr>
<td></td>
<td>(5) 8 Panasonic KX-NT511 IP Phones - Eight</td>
<td></td>
</tr>
</tbody>
</table>

Note: Please also provide rate for Quarterly repair and maintenance charges:

<table>
<thead>
<tr>
<th>S. No.</th>
<th>Description</th>
<th>Rate (Amount in US$)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Quarterly maintenance charges</td>
<td></td>
</tr>
</tbody>
</table>

Name of firm:

Address for correspondence/Contact details:

Note: 1. The above quoted prices are complete in all respect as per technical specifications inclusive of transportation, meal & other charges etc.

2. Certified that rates quoted for the above items are as per details, terms & conditions mentioned in the tender document.

Yours faithfully,

(Signature of Authorized Signatory)
Name & Designation:
Company Seal
AFFIDAVIT

I/We, ____________________________, Representative(s) of

M/s. ____________________________ solemnly declare that:-

1. I/We are submitting tender for supplying **one EPABX System of Panasonic (IP-PBX KX-NS500AG) and 21 telephone instruments and installation of the same** against Tender Notice No. BUE/868/3/2016 dated 13.05.2020.

2. Myself or my partners do not have any relative working in Embassy of India, Buenos Aires.

3. All information furnished by me/us in respect of fulfillment of eligibility criteria and other information given in this tender is complete, correct and true.

4. All documents/credentials submitted along with this tender are genuine, authentic, true and valid.

5. The Price – Bid submitted by me/us is “WITHOUT ANY CONDITION”.

6. I/We have not been banned/de-listed by any Government or Quasi Government agencies or PSUs.

7. If any information or document submitted is found to be false/incorrect, Embassy may cancel my/our Tender and can take any action as deemed fit including termination of the contract, forfeiture of all dues and blacklisting of my/our firm and all partners of the firm etc.

[Signature(s) of the Tenderer with Date & Seal]